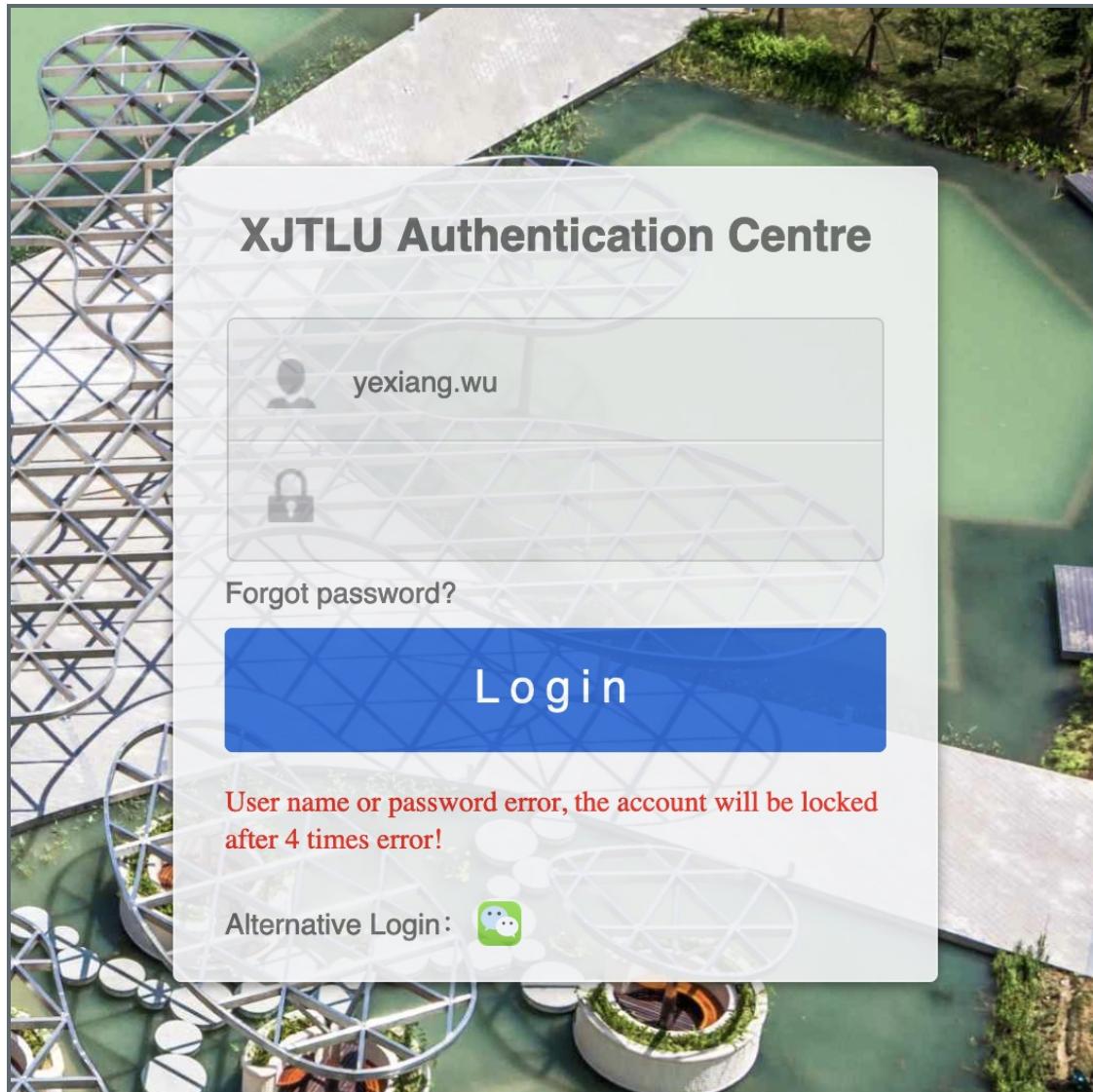


# How to change the LM Core password (for XJTLU user)

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An example of invalid password

## Overview:

This guide will show you what to do when you want to change a password or when you forgot the password. **The guide will offer ways to find password back for users whose account is an XJTLU account.**

## What to know:

External self-registered accounts and the XJTLU accounts are different at the password changing process. Please see the guide for [How to change the LM Core password \(Non-XJTLU user\)](#).

" I forgot the password and can't log in to the Learning Mall system. What should I do?"

school systems. If you forgot the LM Core password, you have to change the XJTLU password.

Please log in to: <https://sso.xjtu.edu.cn/> to fill your account information, so that you can click the "Forgot Password" on the page to reset the password:



If you forgot the password before knowing this page, or still can't reset the password, please contact [IT@xjtu.edu.cn](mailto:IT@xjtu.edu.cn)

" I didn't forget the password and can log in to the Learning Mall system. But I want to change the password for security purposes. What should I do?"

Please change the password on Authentication page:

