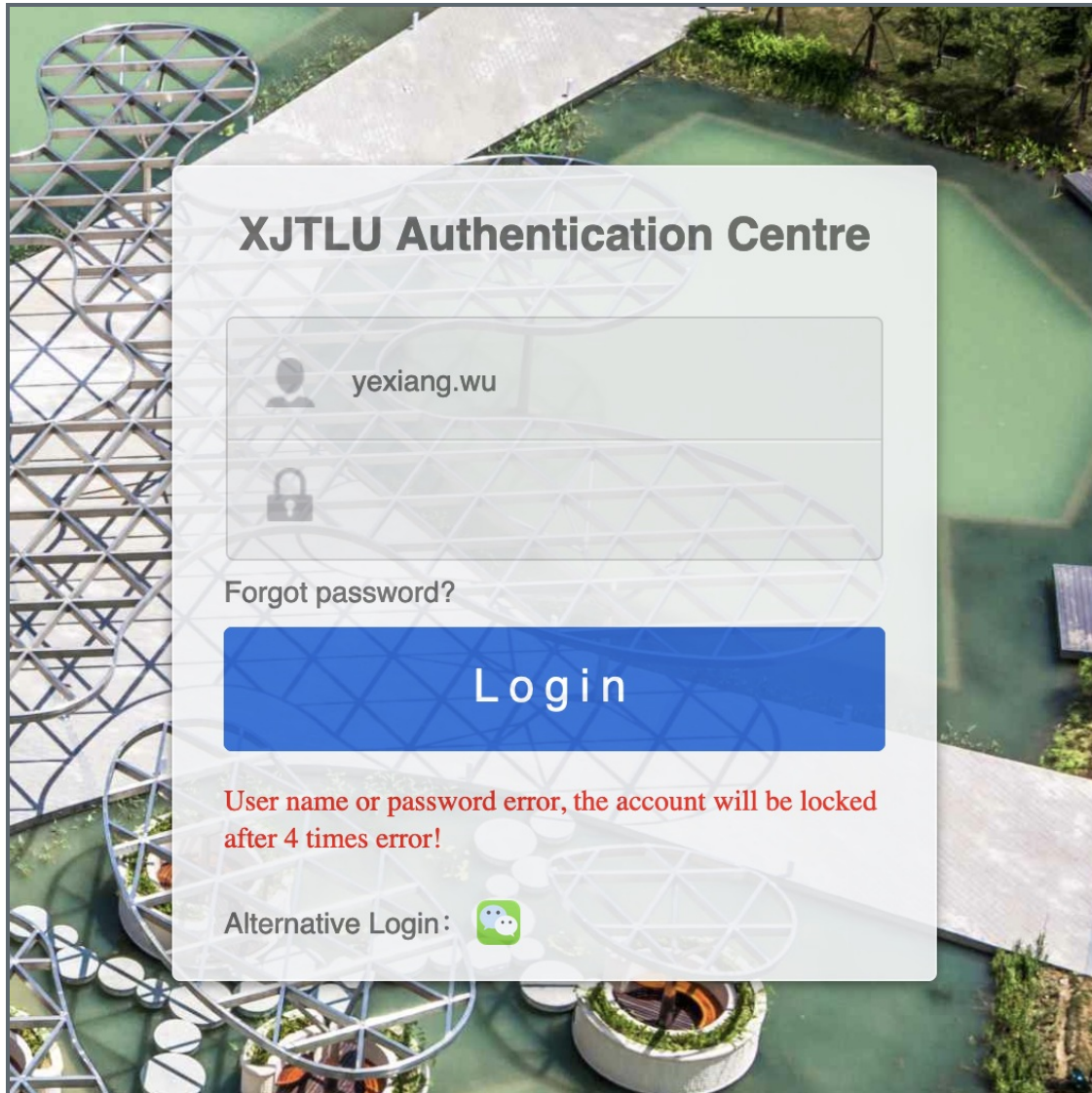


How to change the LM Core password (for XJTLU user)

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An example of invalid password

Overview:

This guide will show you what to do when you want to change a password or when you forgot the password. **The guide will offer ways to find password back for users whose account is an XJTLU account.**

What to know:

External self-registered accounts and the XJTLU accounts are different at the password changing process. Please see the guide for [How to change the LM Core password \(Non-XJTLU user\)](#).

" I forgot the password and can't log in to the Learning Mall system. What should I do?"

XJTLU users learning Mall account will be as the same as the XJTLU account, which can be used for email, e-bridge or other

school systems. If you forgot the LM Core password, you have to change the XJTLU password.

Please log in to: <https://sso.xjtlu.edu.cn/> to fill your account information, so that you can click the "Forgot Password" on the page to reset the password:

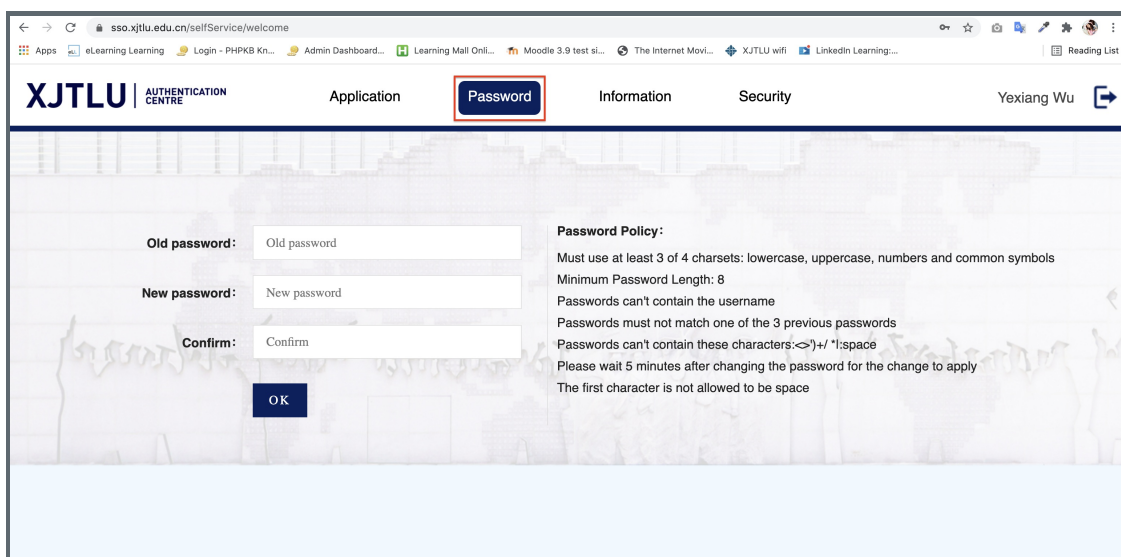


The image shows the XJTLU Authentication Centre login page. It features a white login box centered on a background image of a modern building with a glass facade. The box contains the title "XJTLU Authentication Centre" at the top. Below it are two input fields: one for the username "yexiang.wu" and another for the password, labeled "Password". A red-bordered button labeled "Forgot password?" is positioned below the password field. A large blue button labeled "Login" is centered below the "Forgot password?" button. At the bottom of the box, it says "Another way:" followed by a WeChat icon.

If you forgot the password before knowing this page, or still can't reset the password, please contact T@xjtlu.edu.cn

" I didn't forget the password and can log in to the Learning Mall system. But I want to change the password for security purposes. What should I do?"

Please change the password on Authentication page:



The image shows the password change page on the XJTLU Authentication Centre. The page has a header with the XJTLU logo and navigation tabs: "Application", "Password" (which is highlighted with a red box), "Information", and "Security". The user's name "Yexiang Wu" is displayed in the top right corner. The main content area contains three input fields: "Old password:", "New password:", and "Confirm:". Below these fields is a blue "OK" button. To the right of the input fields, there is a "Password Policy:" section with the following rules: "Must use at least 3 of 4 charsets: lowercase, uppercase, numbers and common symbols", "Minimum Password Length: 8", "Passwords can't contain the username", "Passwords must not match one of the 3 previous passwords", "Passwords can't contain these characters: <> * ! : space", "Please wait 5 minutes after changing the password for the change to apply", and "The first character is not allowed to be space".

