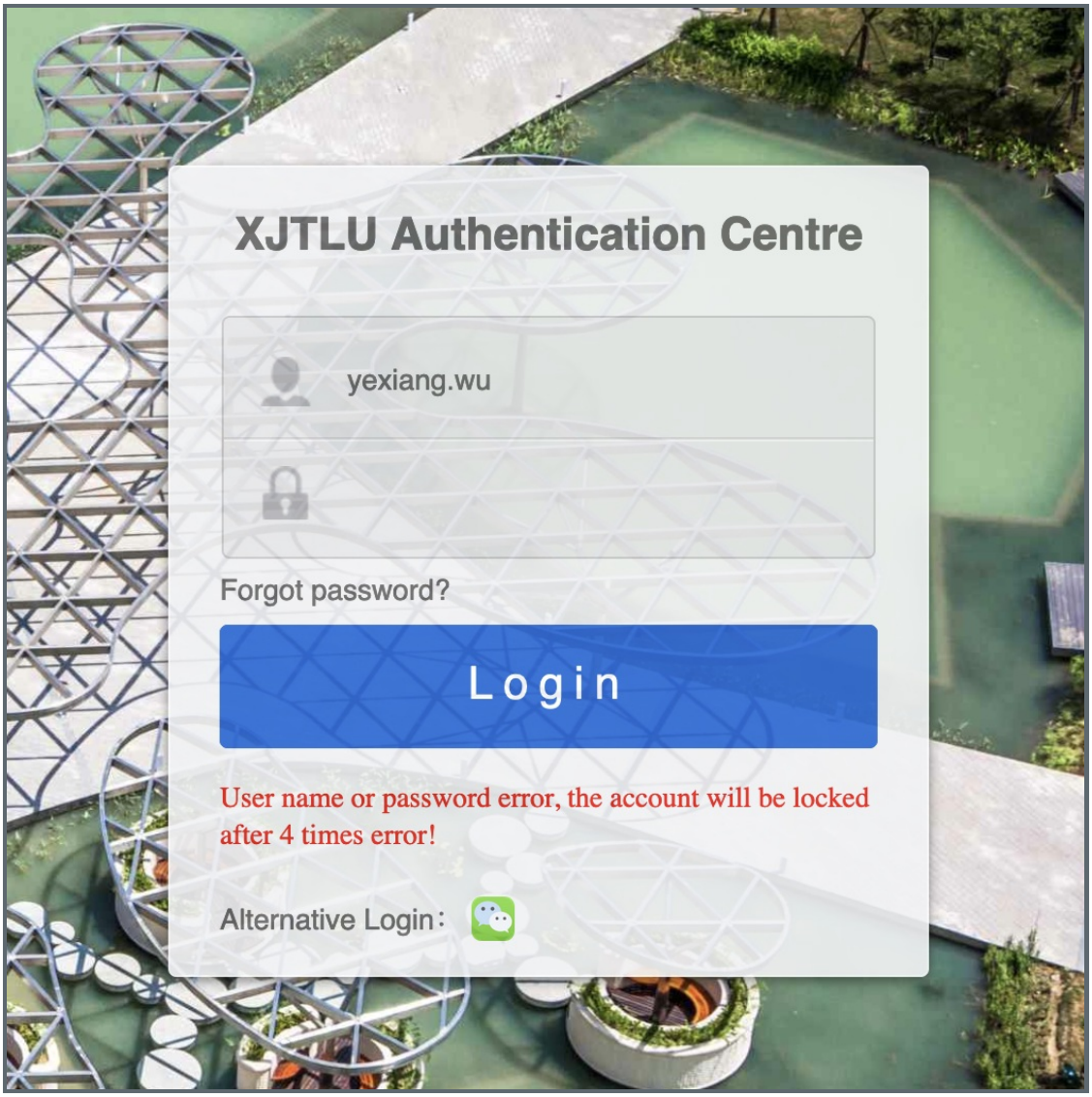
How to change the LM Core password (for XJTLU user)

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An example of invalid password

Overview:

This guide will show you what to do when you want to change a password or when you forgot the password. The guide will offer ways to find password back for users whose account is an XJTLU account.

What to know:

External self-registered accounts and the XJTLU accounts are different at the password changing process. Please see the guide for How to change the LM Core password (Non-XJTLU user).

" I forgot the password and can't log in to the Learning Mall system. What should I do?"

XJTLU users learning Mall account will be as the same as the XJTLU account, which can be used for email, e-bridge or other

school systems. If you forgot the LM Core password, you have to change the XJTLU password.

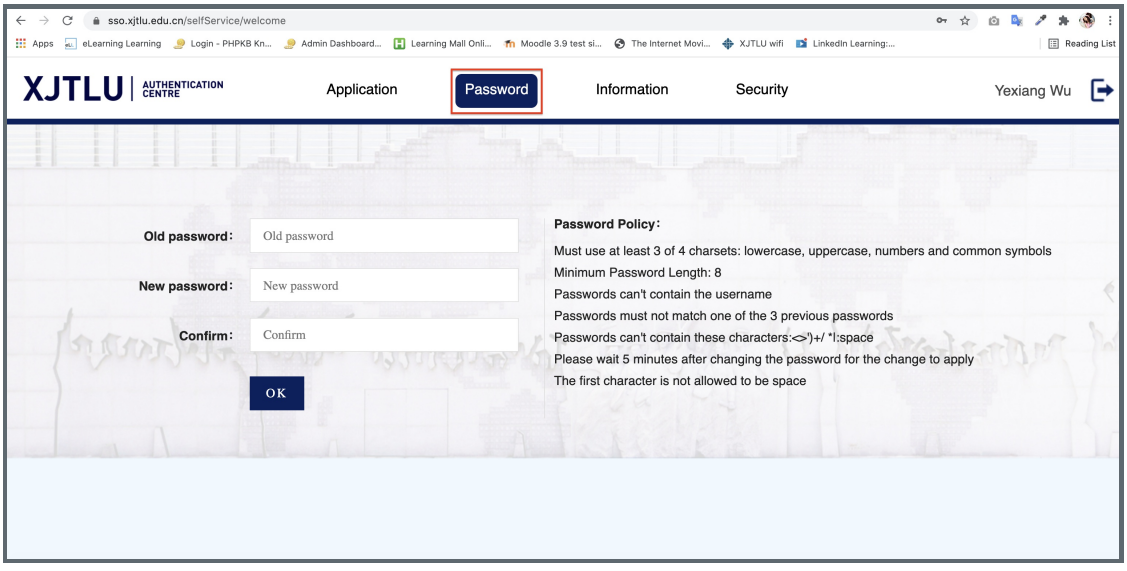
Please log in to: https://sso.xjtlu.edu.cn/ to fill your account information, so that you can click the " Forgot Password " on the page to reset the password:



If you forgot the password before knowing this page, or still can't reset the password, please contact IT@xjtlu.edu.cn

" I didn't forget the password and can log in to the Learning Mall system. But I want to change the password for security purposes. What should I do?"

Please change the password on Authentication page:



Online URL: https://knowledgebase.xjtlu.edu.cn/article/how-to-change-the-lm-core-password-for-xjtlu-user-222.html