FAQ - The group associated with this session has been deleted

🖹 270 🔹 Na Li 🛗 Tue, Aug 23, 2022 🖿 Basic use, FAQ

Question: What shall I do when I see the error message: "the group associated with this session has been deleted"

If you see this error message on your attendance page, it means, the student groups that bounded to the attendance must be deleted by someone.

You can check the log to see who has deleted the groups. Only module leader, teacher and admin have permission to delete groups.

Once the attendance groups been deleted, all the attendance recordings are gone.

LM and Registry have reminded all staff not to delete the attendance groups in various ways, including the elearning coordinators meeting and the announcement: https://core.xjtlu.edu.cn/mod/forum/discuss.php?d=22669

Attendance for the course	• ::		* -
Record and track attendance.			settings Ily assigned roles hissions
Sessions Add session Report	Absentee report Export Status set Warnings set	Temporary users 🖿 Filter	k permissions 's
Sessions All	¢ All	All past Months Resto	up
# Date Time	Туре	Description Acti	ons 🗌
1 Mon 15 Mar 2021 19:00 - 20:00	The group associated with this session has been deleted	Lecture, HSG19	

To solve the problem, you can contact your departmental secretary to help you to recreate the deleted group, teachers don't have this permission, only the departmental secretary has permission.

For the user guide, please check the bulk enroll students part of this guide: How to bulk enroll student in groups

Please make sure the recreated group name and group members are the same as the deleted groups.

After re-creating the group, please inform timetables@xjtlu.edu.cn .

LM will wait for timetables colleagues to send us the attendance session and then LM can recreate the sessions for you.

After the session re-creation, you can follow this user guide to upload all the missing attendance record manually: How to upload attendance recordings

Online URL: https://knowledgebase.xjtlu.edu.cn/article/faq-the-group-associated-with-this-session-has-been-deleted-270.html