

# How to change the LM Core password (Non-XJTLU user)

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An example of invalid password

## Overview:

This guide will show you what to do when you want to change a password or when you forgot the password. **The guide will offer ways to find password back for users whose account is a self-registered account.**

" I forgot the password and can't log in to the Learning Mall Core system. What should I do?"

Please follow the steps below to reset the password for your external account:

Go to: <https://core.xjtlu.edu.cn/login/index.php?noredirect=1&passive=off>

1. Click "Lost password " on the log-in page.



# LEARNING MALL CORE

Log in

[Forgotten your username or password?](#)

2. Type in the registered username or email into the box:

To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again.

## Search by username

Username

Search

## Search by email address

Email address

Search

3. After the message is sent to your email, please click the link in your email to reset the password:

A password reset was requested for your account 'exampleuser' at Learning Mall Core.

To confirm this request, and set a new password for your account, please go to the following web address:

[https://core.xjtlu.edu.cn/login/forgot\\_password.php?token=L](https://core.xjtlu.edu.cn/login/forgot_password.php?token=L)

(This link is valid for 30 minutes from the time this reset was first requested.)

If this password reset was not requested by you, no action is needed.

If you need help, please contact the site administrator,

Please enter your new password below, then save changes.

## Set password

Username exampleuser

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 special character(s) such as \*, -, or #

New password



- Required

New password (again)



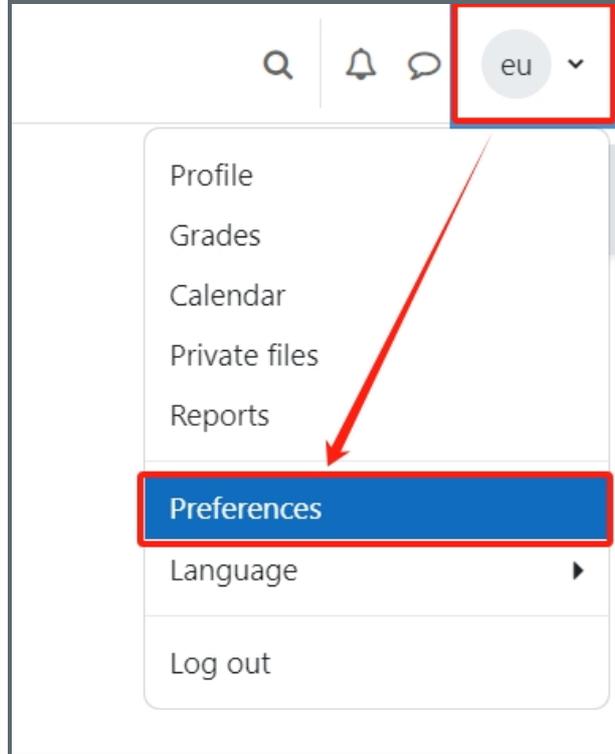
Save changes

Cancel

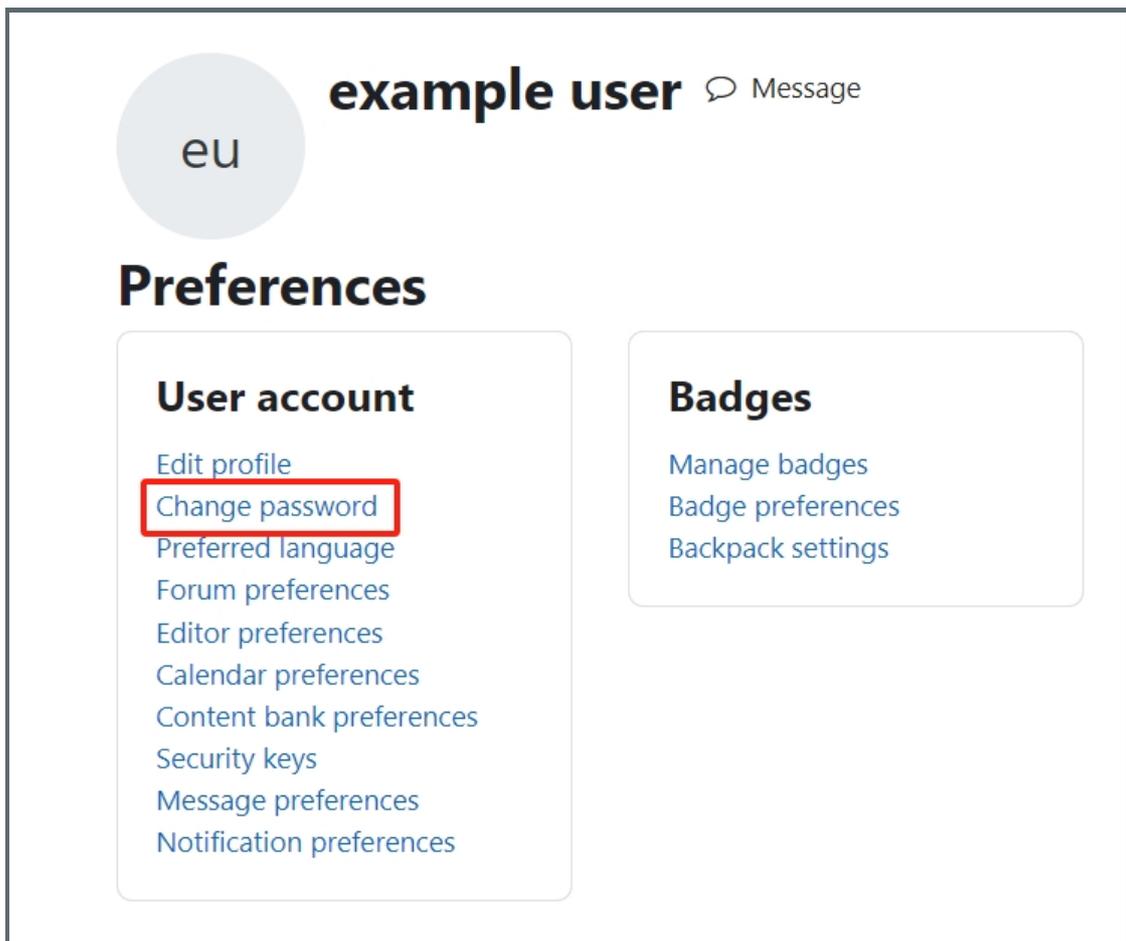
" I didn't forget the password and can log in to the Learning Mall Core system. But I want to change the password for security purposes. What should I do?"

Please change it on Learning Mall Core preference page.

Step 1 Click your profile image and then click "Preference".



Step 2 Click "change password".



Step 3 Change the password as you like.

## Change password

Username

exampleuser

The password must have at least 8 characters, at least one uppercase letter, one lowercase letter, and one special character such as \*, -, or #

Current password



New password



New password (again)



Save changes

Cancel

Online URL: <https://knowledgebase.xjtlu.edu.cn/article/how-to-change-the-lm-core-password-non-xjtlu-user-308.html>