

How to change the LM Core password (Non-XJTLU user)

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The screenshot shows the Learning Mall login interface. At the top left is a large purple logo consisting of a stylized 'L' and 'M'. To its right, the text 'LEARNING MALL' is displayed in bold purple capital letters, with '西浦学习超市' in Chinese characters below it. Below the logo and text is a light orange rectangular box containing the message 'Invalid login, please try again'. Underneath this box are two input fields: the first is labeled 'Username or email' and the second is a password field with dots. Below the password field is a blue 'Log in' button. At the bottom left of the login area is a link that says 'Lost password?'.

An example of invalid password

Overview:

This guide will show you what to do when you want to change a password or when you forgot the password. **The guide will offer ways to find password back for users whose account is a self-registered account.**

" I forgot the password and can't log in to the Learning Mall Core system. What should I do?"

Please follow the steps below to reset the password for your external account:

Go to: <https://core.xjtlu.edu.cn/local/login/manual.php?noredirect=1&passive=off>

1. Click "Forgotten your user name or password " on the log-in page.



Forgotten your username or password?

Log in

☒ Remember username

2. Type in the registered emails into the box:

Learning Mall Online

To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again.

Search by email address

Email address

Search

3. After the message is sent to your email, please click the link in your email to reset the password:

A password reset was requested for your account 'testqqmail' at Learning Mall Online.

To confirm this request, and set a new password for your account, please go to the following web address:

https://learningmall.xjtlu.edu.cn/login/forgot_password.php?token=m6tj0BYB7B5jPC0lzaarc7DVfsAasB95

(This link is valid for 30 minutes from the time this reset was first requested)

If this password reset was not requested by you, no action is needed.

If you need help, please contact the site administrator,

Learning Mail Online

Please enter your new password below, then save changes.

Set password

Username testqqmail

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 non-alphanumeric character(s) such as as *, -, or #

New password ▲

New password (again) ▲

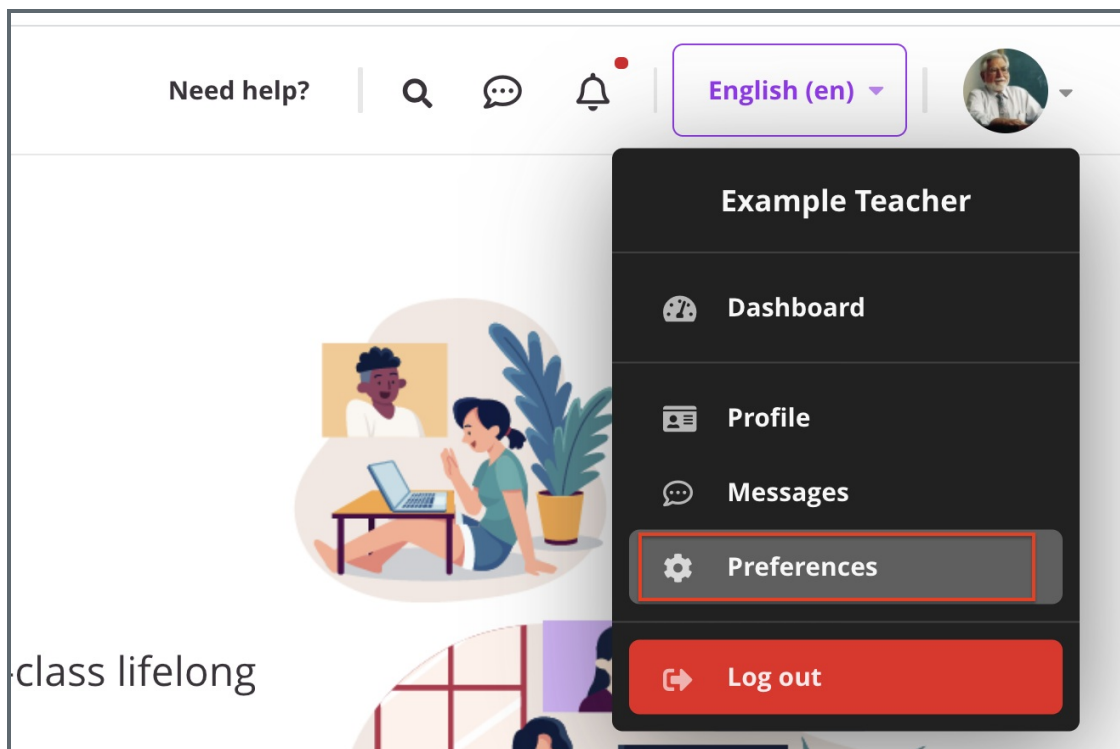
Save changes

Cancel

" I didn't forget the password and can log in to the Learning Mail Core system. But I want to change the password for security purposes. What should I do?"

Please change it on Learning Mail Core preference page.

Step 1 Click your profile image and then click "Preference".



Step 2 Click "change password".



Example Teacher

[Message](#)

Preferences

User account

[Edit profile](#)[Change password](#)[Preferred language](#)[Forum preferences](#)[Calendar preferences](#)[Content bank preferences](#)[Message preferences](#)[Notification preferences](#)

Badges

[Manage badges](#)[Badge preferences](#)[Backpack settings](#)

Step 3 Change the password as you like.

Change password

Username

teacher

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower letter(s), at least 1 non-alphanumeric character(s) such as *, -, or #

Current password 

New password 

New password (again) 

Save changes

Cancel

Online URL: <https://knowledgebase.xjtlu.edu.cn/article/how-to-change-the-lm-core-password-non-xjtlu-user-308.html>