## How to change the LM Core password (Non-XJTLU user)

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	<b>LEARNING MALL</b> 西浦学习超市
Invalid login, please try agair	ı
Username or email	
•••••	
Log in	
Lost password?	

An example of invalid password

## Overview:

This guide will show you what to do when you want to change a password or when you forgot the password. The guide will offer ways to find password back for users whose account is a self-registered account.

" I forgot the password and can't log in to the Learning Mall Core system. What should I do?"

Please follow the steps below to reset the password for your external account:

Go to: https://core.xjtlu.edu.cn/login/index.php?noredirect=1&passive=off

1. Click "Lost password " on the log-in page.

LEARNING MALL CORE	
Username or email	
Password	
Log in Forgotten your username or password?	

2. Type in the registered username or email into the box:

To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again. **Search by username** 

Username	
	Search
Search by	email address
Search by Email address	email address

3. After the message is sent to your email, please click the link in your email to reset the password:

A password reset was requested for your account 'exampleuser' at Learning Mall Core.				
To confirm this request, and set a new password for your account, please go to the following web address: https://core.xjtlu.edu.cn/login/forgot_password.php?token=U				
(This link is valid for 30 minutes from the time this reset was first requested.)				
If this password reset was not requested by you, no action is needed.				
If you need help, please contact the site administrator,				
Please opter your new password below, then save changes				

,	
Set passw	vord
Username	exampleuser
	The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 special character(s) such as *, -, or #
New <b>(</b> ) password	- Required
New <b>9</b> password (again)	
	Save changes Cancel

" I didn't forget the password and can log in to the Learning Mall Core system. But I want to change the password for security purposes. What should I do?"

Please change it on Learning Mall Core preference page.

Step 1 Click your profile image and then click "Preference".

Q Q P eu ~
Profile Grades Calendar Private files Reports
Preferences
Language 🕨
Log out

Step 2 Click "change password".



Step 3 Change the password as you like.

Change password	
Username	exampleuser
	The password must have at least 8 characters, at le such as *, -, or #
Current password	
New password	
New password (again)	
	Save changes Cancel

Online URL: https://knowledgebase.xjtlu.edu.cn/article/how-to-change-the-Im-core-password-non-xjtlu-user-308.html