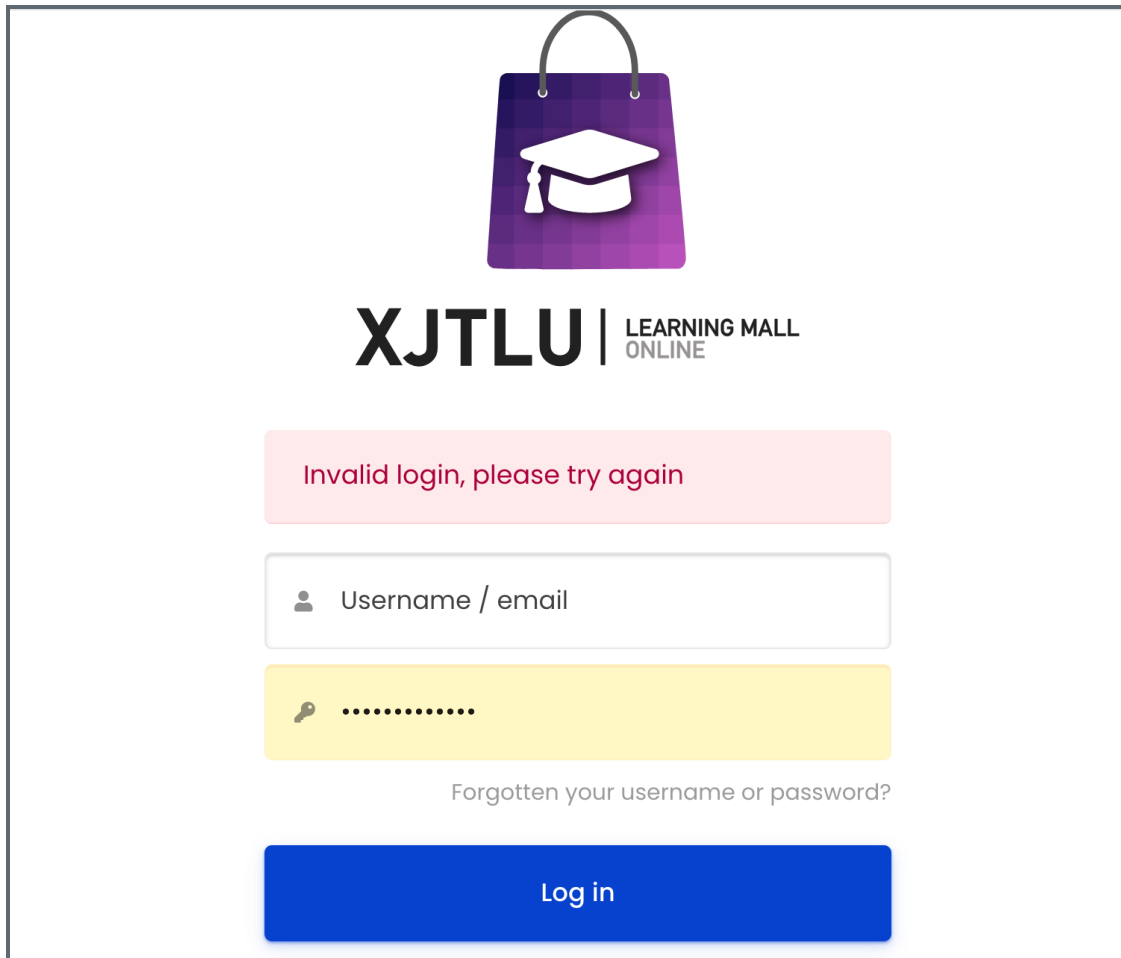


How to change the LM Core password (Non-XJTLU user)

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The screenshot shows the login interface for XJTLU Learning Mall Online. At the top, there is a purple shopping bag icon with a white graduation cap inside. Below the icon, the text 'XJTLU | LEARNING MALL ONLINE' is displayed. A pink error message box reads 'Invalid login, please try again'. Below this, there are two input fields: the first is labeled 'Username / email' and the second is a password field with a key icon and a series of dots. A link 'Forgotten your username or password?' is positioned below the password field. At the bottom, there is a blue 'Log in' button.

An example of invalid password

Overview:

This guide will show you what to do when you want to change a password or when you forgot the password. **The guide will offer ways to find password back for users whose account is a self-registered account .**

" I forgot the password and can't log in to the Learning Mall Core system. What should I do?"

Please follow the steps below to reset the password for your external account:

Go to: <https://core.xjtlu.edu.cn/local/login/manual.php?noredirect=1&passive=off>

1. Click "Forgotten your user name or password " on the log-in page.



Username / email

Password

[Forgotten your username or password?](#)

Log in

Remember username

2. Type in the registered emails into the box:

Learning Mall Online

To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again.

Search by email address

Email address

3. After the message is sent to your email, please click the link in your email to reset the password:

A password reset was requested for your account 'testqqmail' at Learning Mall Online.

To confirm this request, and set a new password for your account, please go to the following web address:

https://learningmall.xjtlu.edu.cn/login/forgot_password.php?token=m6tJ0BYB7B5jPC0lzaarc7DVfsAasB95

(This link is valid for 30 minutes from the time this reset was first requested)

If this password reset was not requested by you, no action is needed.

If you need help, please contact the site administrator,

Learning Mall Online

Please enter your new password below, then save changes.

Set password

Username

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 non-alphanumeric character(s) such as *, -, or #

New password

New password (again)

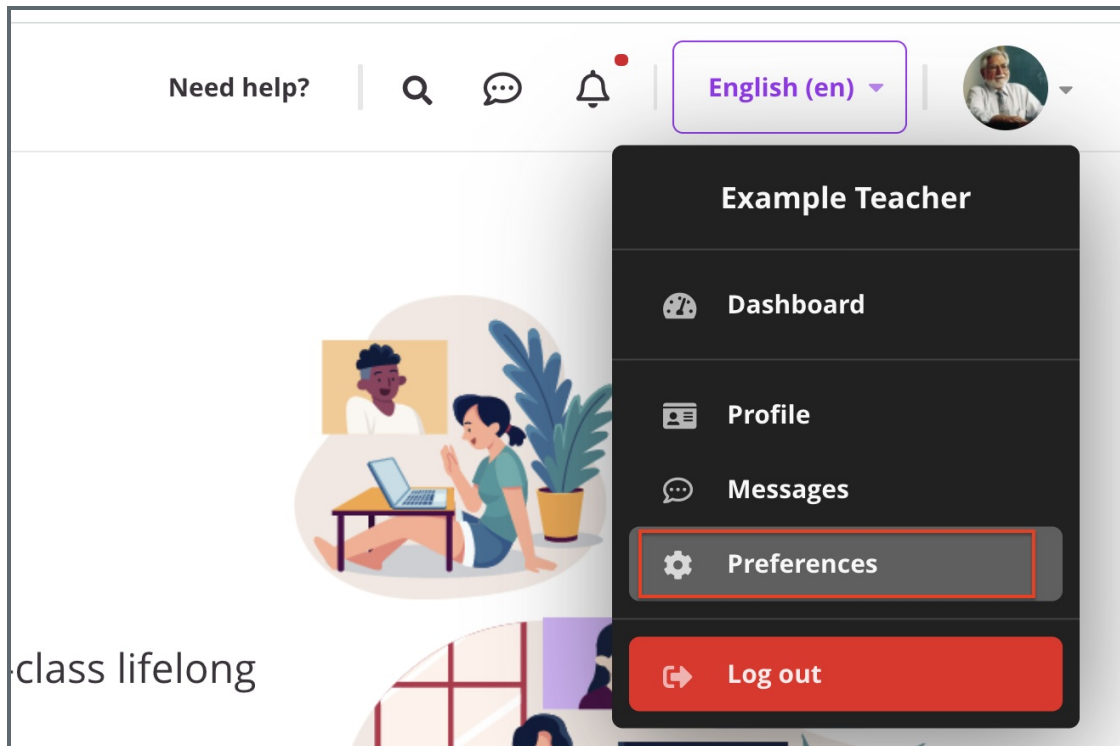
Save changes

Cancel

" I didn't forget the password and can log in to the Learning Mall Core system. But I want to change the password for security purposes. What should I do?"

Please change it on Learning Mall Core preference page.

Step 1 Click your profile image and then click "Preference".



Step 2 Click "change password".



Example Teacher

Message

Preferences

User account

Edit profile

Change password

Preferred language

Forum preferences

Calendar preferences

Content bank preferences

Message preferences

Notification preferences

Badges

Manage badges

Badge preferences

Backpack settings

Step 3 Change the password as you like.

Change password

Username

teacher

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower letter(s), at least 1 non-alphanumeric character(s) such as *, -, or #

Current password

New password

New password (again)

Save changes

Cancel

Online URL: <https://knowledgebase.xjtlu.edu.cn/article/how-to-change-the-lm-core-password-non-xjtlu-user-308.html>