How to change the LM Core password (Non-XJTLU user)

An example of invalid password

Overview:

This guide will show you what to do when you want to change a password or when you forgot the password. The guide will offer ways to find password back for users whose account is a self-registered account.

> " I forgot the password and can't log in to the Learning Mall Core system. What should I do?"

Please follow the steps below to reset the password for your external account:

Go to: https://core.xjtlu.edu.cn/local/login/manual.php?noredirect=1&passive=off

1. Click "Forgotten your user name or password " on the log-in page.

2. Type in the registered emails into the box:

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To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again.

Search by email address

Email address [   ]

[Search]

3. After the message is sent to your email, please click the link in your email to reset the password:

A password reset was requested for your account 'testqqmail' at Learning Mall Online.

To confirm this request, and set a new password for your account, please go to the following web address:

https://learningmall.xjtlu.edu.cn/login/forgot_password.php?token=m6tJ0BYB7B5jPC0lzaarc7DVfsAasB95
(This link is valid for 30 minutes from the time this reset was first requested)

If this password reset was not requested by you, no action is needed.

If you need help, please contact the site administrator,

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Please enter your new password below, then save changes.

Set password

Username	testqqmail

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 non-alphanumeric character(s) such as as *, -, or #
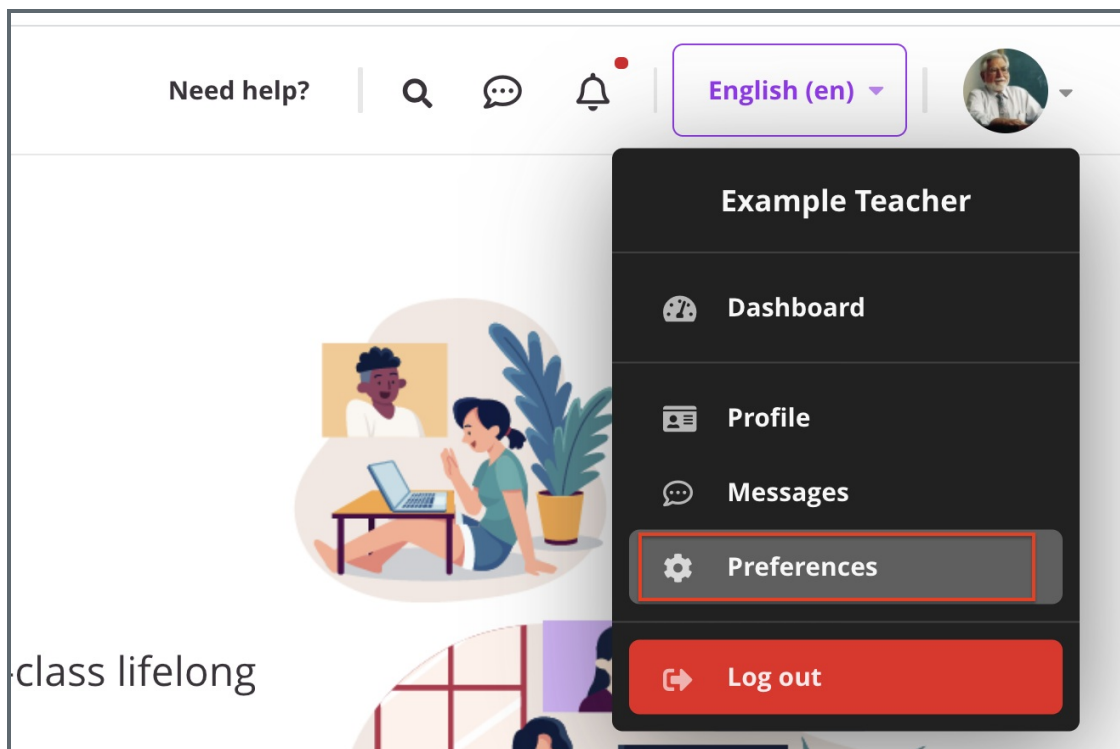
New password ⚠

New password (again) ⚠

Save changes Cancel

" I didn't forget the password and can log in to the Learning Mall Core system. But I want to change the password for security purposes. What should I do?"

Please change it on Learning Mall Core preference page.

Step 1 Click your profile image and then click "Preference".

Step 2 Click "change password".

Preferences

User account

Edit profile

Change password

Preferred language

Forum preferences

Calendar preferences

Content bank preferences

Message preferences

Notification preferences

Badges

Manage badges

Badge preferences

Backpack settings

Step 3 Change the password as you like.

Change password

| Username | teacher |

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower letter(s), at least 1 non-alphanumeric character(s) such as as *, -, or #

Current password ⚠

New password ⚠

New password (again) ⚠

Save changes **Cancel**