How to change the LM Core password (Non-XJTLU user)

An example of invalid password

Overview:

This guide will show you what to do when you want to change a password or when you forgot the password. The guide will offer ways to find password back for users whose account is a self-registered account.

> " I forgot the password and can't log in to the Learning Mall Core system. What should I do?"

Please follow the steps below to reset the password for your external account:

Go to: https://core.xjtlu.edu.cn/login/index.php?noredirect=1&passive=off

1. Click "Lost password " on the log-in page.

2. Type in the registered username or email into the box:

To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again.

Search by username

Username   [_____]

     [Search]

Search by email address

Email address   [_____]

     [Search]

3. After the message is sent to your email, please click the link in your email to reset the password:

A password reset was requested for your account 'exampleuser' at Learning Mall Core.

To confirm this request, and set a new password for your account, please go to the following web address:
https://core.xjtlu.edu.cn/login/forgot_password.php?token=U

(This link is valid for 30 minutes from the time this reset was first requested.)

If this password reset was not requested by you, no action is needed.

If you need help, please contact the site administrator,

Please enter your new password below, then save changes.

Set password

Username	exampleuser

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 special character(s) such as *, -, or #

New password ❗ [   ] ⓘ

- Required

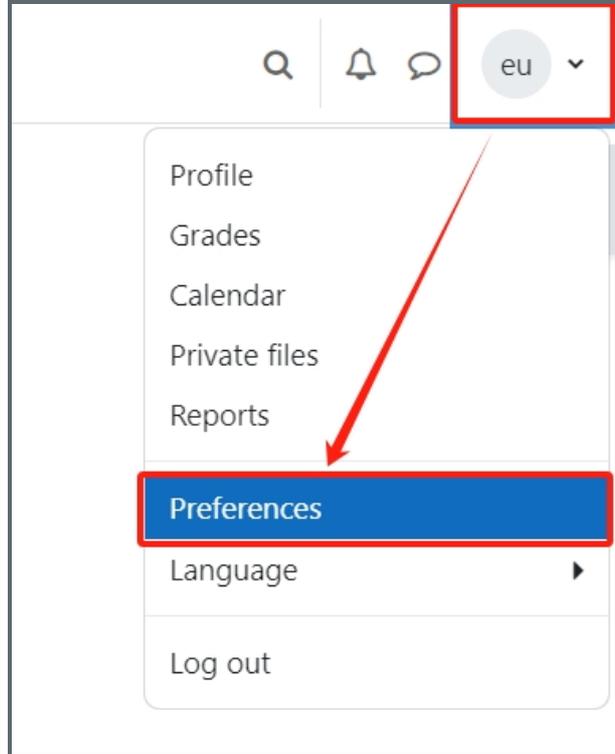New password (again) ❗ [   ]
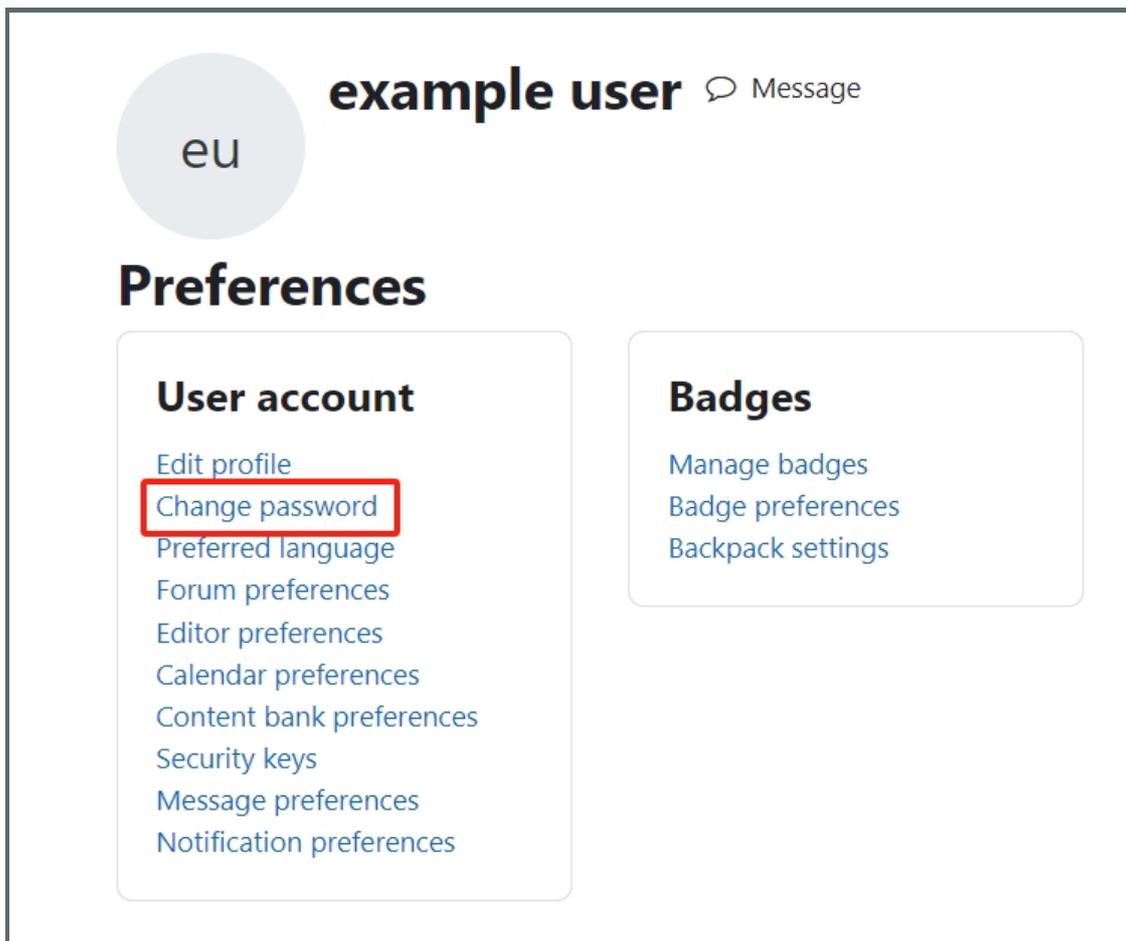
Save changes | Cancel

" I didn't forget the password and can log in to the Learning Mall Core system. But I want to change the password for security purposes. What should I do?"

Please change it on Learning Mall Core preference page.

Step 1 Click your profile image and then click "Preference".

Step 2 Click "change password".

Step 3 Change the password as you like.

Change password

Username	exampleuser
	The password must have at least 8 characters, at le such as *, -, or #
Current password ❗	
New password ❗	
New password (again) ❗	

Save changes Cancel